

This Quick Reference Guide provides you with the dialing instructions you need to use the service you are subscribed to. It is especially useful when you have forgotten the dialing procedure while on the move.

Simply print this page, cut along the line, and carry it with you wherever you go.

Quick Reference Guide for **SmartDIAL DID CB**

1 For **Singapore Registered Number**, simply dial the Smart Access Number.

For **Overseas Registered Number**, dial the international access number (eg. **00**), followed by **65** (S'pre country code) and the **SmartAccess Number**.

Example: 00-65-XXXXXXXX

Note: Please check with your overseas PTT for the international access number.

2 Hang up the phone after hearing **2(two)** rings.

3 Your telephone will ring within **10 (ten)** seconds.

4 Pick up the receiver and you will hear the following message:
"Please enter you destination number followed by hex key"

5 Dial the destination telephone number as follows:
Country Code + Area Code + Telephone Number + #

6 You will hear the voice prompt:
"Please hold the line while we connect your call"

7 Your call will be connected within a few seconds

8 To disconnect the call, just press disconnect key on the mobile phone or just hang up completely from fixed line.

